

New connections/Additional Load, where power supply can be provided from existing network								Format VI
Month-Oct'25								
Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	4741	13407	18148	10063	0	10063	8085
Where RoW or road cutting permission is required	Additional 7 days where RoW or road cutting permission is required	118	376	494	204	0	204	290